State of Michigan Employee Telemedicine Benefit Chart

Telemedicine visits allow you to meet with a US board-certified doctor online using a video-chat tool. It can help treat minor illnesses such as colds, sinus or respiratory infections, sprains, or rashes, making it perfect for times when your primary care physician is unavailable or leaving the house is difficult. Online doctors can even send prescriptions directly to your pharmacy.

There is a \$10 copay* for telemedicine visits.

Note: Telemedicine and online healthcare does not replace your relationship with your primary care physician.

Health Plan	Contact Information	Additional Information
State Health Plan PPO: Blue Cross Blue Shield (BCBSM)	 AmWell Mobile App <u>bcbsmonlinevisits.com</u> 	Internet access is required for this service. Behavioral Health/Substance Abuse visits are covered under telemedicine.
Blue Care Network	 AmWell Mobile App <u>bcbsmonlinevisits.com</u> 	Internet access is required for this service. Behavioral Health/Substance Abuse visits are covered under telemedicine.
COPS Trust (MSPTA Only)		Telemedicine visits are not offered at this time.
Health Alliance Plan	 AmWell Mobile App <u>hap.amwell.com</u> Phone: 844-733-3627 	Internet access is only needed for virtual visits requiring visual diagnosis. Telemedicine is not available for Behavioral Health/Substance Abuse visits.
McLaren Health Plan	 Virtuwell Online <u>virtuwell.com</u> Phone: 877-440-1001 	Treatment plans are uploaded to a Virtuwell profile you must create after a nurse practitioner reviews a brief questionnaire you complete. You will be contacted if additional info is needed. Internet access is only needed for virtual visits requiring visual diagnosis. Telemedicine is not available for Behavioral Health/Substance Abuse visits.
Physicians Health Plan	 AmWell Mobile App <u>php.amwell.com</u> Phone: 844-SEE-DOCS 	Internet access is only needed for virtual visits requiring visual diagnosis. Behavioral Health/Substance Abuse visits are covered under telemedicine.
Priority Health	 Spectrum Health Now priorityhealth.com Phone: 844-322-7374 	Spectrum Health Now is available online through a member's Priority Health account. Internet access is only needed for virtual visits requiring visual diagnosis. Behavioral Health/Substance Abuse visits are covered under telemedicine.

*MSPTA-represented employees have a \$20 Telemedicine copay for all plans.